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1	Portfolio Theory Method of Managing Operational Risk
2	with Respect to Network Service-level Agreements

## Abstract of the Invention

- 4 A method for managing operational risk and return with respect to a
- 5 portfolio of service-level agreements is provided, wherein the method
- 6 uses a noncompliance risk measure to calculate risk; and wherein,
- 7 principals of portfolio theory are applied to characterize the portfolio for
- 8 comparison with other possible portfolios.